

Date: _____

Pwc
Transportation Department Customer Comment form

VEHICLE DISPATCHING

VEHICLE TYPE: ☐ SEDAN ☐ VAN ☐ PICKUP ☐ BUS ☐ OTHER

EXCELLENT VERY SATISFACTORY MARGINAL UNSAT
GOOD

HOW SATISFIED WERE YOU WITH:

- | | | | | | |
|--|-----|-----|-----|-----|-----|
| 1. Time it took to obtain your vehicle upon arrival. | [1 | [1 | [1 | [1 | [1 |
| 2. Dispatcher informative of requirements prior to departing.. | [1 | [1 | [1 | [1 | [1 |
| 3. Vehicle rediness, cleanliness and full of fuel. | [1 | [1 | [1 | [1 | [1 |
| 4. The dispatcher's turn-in procedures (for damage, cleanliness and fuel level). | [] | [] | [1 | [1 | [1 |
| 5. Based on this visit, how satisfied were you with your overall service experience? | [1 | [1 | [1 | [1 | [1 |

ADDITIONAL
COMMENTS: _____

Customer satisfaction is important to PWC JAX. Please forward completed form to PWC, BLDG 196, NAS JAX.

OPTIONAL: Point of contact: Name: _____ Phone; _____